NEW YORK BLOOD CENTER ENTERPRISES
COMMUNITY REPORT

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NEW YORK BLOOD CENTER ENTERPRISES (NYBCe) HAS AN ENDURING LEGACY OF BUILDING COMMUNITY CONNECTIONS THAT HAVE A LIFESAVING AND TRANSFORMATIVE IMPACT LOCALLY, NATIONALLY, AND AROUND THE WORLD. COLLABORATIVE, GROUNDBREAKING, AND PATIENT-FOCUSED CARE IS THE HEART AND SOUL OF WHO WE ARE AND WHAT WE DO. YOU SHARE OUR PASSION TO SAVE LIVES AND REVOLUTIONIZE HEALTH CARE, MEDICINE, AND RESEARCH IN SERVICE OF HUMANITY. TOGETHER, WE CONTINUE TO BUILD STRONGER AND BETTER LIVES AND CONNECT THE GLOBAL FAMILY.
2 BILLION FACTOR UNITS PROVIDED TO HEMOPHILIA PATIENTS

150,000 PATIENT Apheresis PROCEDURES PROVIDED

2,000+ EMPLOYEES

5,000+ CORD BLOOD UNITS TO TRANSPLANT CENTERS WORLDWIDE
NYBCe is expanding to meet the transfusion product and service and transfusion-related medical service needs of the patients and hospitals we serve. Annually, we provide almost one million blood products, more than 450,000 laboratory and multi-assay infectious disease tests, and over 12,500 specialty clinical procedures to hospitals nationwide. Our investigators collaborate with colleagues at world-renowned institutions, helping shape the landscape of global healthcare and scientific discovery.
Strong connections are catalysts for innovation. Communities of talented, passionate people join forces for the greater good, and ideas and actions merge to create lasting, lifesaving collaborations. It is my honor and privilege to share the remarkable progress of the New York Blood Center Enterprises (NYBCe). Together, we continue to build a patient-centered blood system that values community, diversity, excellence, innovation, leadership, and service to humankind, which has never been more vital.

NYBCe is driven by a dedication to patients, and we are proud to serve as one of the largest independent and community-based enterprises in the world. The strength of our endeavors is directly connected to the power of our partnerships, and NYBCe leadership and staff are poised to drive considerable growth in the coming years.

Along with partner organizations Blood Bank of Delmarva, Community Blood Center of Kansas City, Memorial Blood Centers, Nebraska Community Blood Bank, and Rhode Island Blood Center, we collect approximately 4,000 units of blood products each day and serve communities of more than 75 million people in New York, New Jersey, parts of Connecticut and Pennsylvania, the Kansas City metropolitan area, Minnesota, Nebraska, Rhode Island, and throughout Southern New England.

Explore our collective evolution in leading innovation, saving lives, and serving local, national, and global communities to help ensure a healthier future for all. I am grateful to you for your continued support and deeply proud of the entire NYBCe family for its dedicated pursuit of excellence in everything we do.

Warmest Regards,

Christopher D. Hillyer, MD
President and CEO
WHO WE ARE / WHAT WE DO

Blood Bank of Delmarva (BBD) is a nonprofit, community blood bank with a simple mission: saving lives. BBD achieves its mission every day by providing safe blood and blood products to all 19 hospitals in Delmarva and relies on over 80,000 volunteer blood donors each year to ensure patient needs are met. BBD distributes over 130,000 blood products annually and operates four donor centers. Each year, BBD normally hosts over 600 blood drives that would not be possible without the commitment of community organizations that volunteer to serve as sponsors or coordinators, providing opportunities for blood donors to donate and help patients in need. BBD is a Division of New York Blood Center, Inc. (a family of operating Divisions known as New York Blood Center Enterprises) and a member of AABB and ABC.

DELMARVABLOOD.ORG

Founded in 1958, Community Blood Center (CBC) provides over 90% of the blood used by hospitals throughout the Greater Kansas City metropolitan area, as well as eastern Kansas and western Missouri. CBC provides nearly 200,000 blood products each year to over 60 area hospitals and relies on volunteer donors each day to meet the need for lifesaving gifts of blood. CBC operates 365/24/7 to deliver safe, high quality products to meet transfusion needs for routine care and emergencies. CBC is a Division of New York Blood Center, Inc. (a family of operating Divisions known as New York Blood Center Enterprises).

SAVEALIFENOW.ORG

Comprehensive Cell Solutions (CCS) is the biotechnology division that offers products and services to develop, improve, and implement scientific studies in the areas of regenerative medicine, cell therapies, transfusion medicine, and related scientific and medical endeavors. Our services provide access to world-class apheresis collections, donor recruitment, current Good Manufacturing Practice (cGMP), storage, distribution, clinical trials consultation, and scientific expertise.

COMPREHENSIVECELLSOLUTIONS.ORG

Connecticut Blood Center (CTBC) is part of a network of nonprofit, independent, community blood centers with more than five decades of experience saving lives by ensuring a safe and plentiful blood supply to the patients and hospitals we serve. CTBC is the primary supplier of blood and blood products to patients being cared for in over 11 Connecticut hospitals. We operate a hospital services blood storage depot from our Connecticut center to deliver urgent or unexpected orders quickly and reliably to local hospitals. We are also part of the National Marrow Donor Program, registering individuals throughout New England to become lifesaving stem cell donors for patients who need a transplant to survive. Our state-of-the-art laboratory, where blood donations are tested and processed, is headquartered at our sister center in Providence. CTBC is part of the New York Blood Center Enterprises’ family of nonprofit blood centers. For more information, visit CTBLOOD.ORG.

Memorial Blood Centers (MBC) has been saving lives since 1948 as an independent nonprofit. MBC relies on the local community to donate blood to help ensure a safe and stable blood supply is available to area hospitals and other partners. With operations in Minnesota and Wisconsin, MBC is a Division of New York Blood Center, Inc. (a family of operating Divisions known as New York Blood Center Enterprises), serving communities across the country. MBC.ORG

Nebraska Community Blood Bank (NCBB) has been connecting people and saving lives since 1968. NCBB relies on the local community to donate blood to help ensure a safe and stable blood supply is available to area hospitals and other partners. With operations in Nebraska and western Iowa, NCBB is a Division of New York Blood Center, Inc. (a family of operating Divisions known as New York Blood Center Enterprises), serving communities across the country. NCBB.ORG
Founded in 1964, New York Blood Center Enterprises (NYBCe) is one of the largest non-profit, independent, community blood centers in the world. Along with partner organizations Blood Bank of Delmarva (BBD), Community Blood Center of Kansas City (CBC), Connecticut Blood Center (CTBC), Memorial Blood Centers (MBC), Nebraska Community Blood Bank (NCBB), and Rhode Island Blood Center (RIBC), we collect approximately 4,000 units of blood products each day and serve communities approaching 50 million people in the tri-state area (NY, NJ, CT), mid-Atlantic area (PA, DE, MD), Kansas City metropolitan area, Minnesota, Nebraska, Rhode Island, and Southern New England. NYBCe delivers lifesaving blood products and services as well as clinical, medical, pharmaceutical, testing, and consultative services to over 600 hospitals and dozens of research organizations, academic institutions, and biomedical companies. Among other milestones, our Lindsley F. Kimball Research Institute pioneered the Hepatitis B vaccine and patented a solvent detergent plasma process, innovating blood-purification technology worldwide. NYBC.ORG

Lindsay F. Kimball Research Institute (LFKRI) is the research branch of New York Blood Center. LFKRI’s research efforts have paved the way for new blood-related products, techniques, and therapies. The Institute’s commitment to groundbreaking research has resulted in numerous landmark patents and licenses. LFKRI’s areas of blood-related research include transfusion medicine, hematology, infectious disease, epidemiology, and cellular therapy. NYBC.ORG/LFKRI

Building on a foundation of innovation and discovery and combining the scientific and research expertise of New York Blood Center and Community Blood Center of Kansas City, the National Center for Blood Group Genomics (NCBGG) specializes in applying precision medicine to blood transfusion to increase safety and minimize complications. Based in Kansas City, NCBGG’s mission is to provide the highest quality testing services for extended blood typing at lower cost for donor centers and the patients they serve to improve the practice of transfusion medicine, develop the next generation of testing, and train the next generation of leaders. BLOODGROUPGENOMICS.ORG

National Cord Blood Program (NCBP) was founded in 1992 to investigate cord blood as a possible solution to a critical public health need: finding appropriate hematopoietic progenitor cells for transplantation in patients without matched bone marrow donors. NCBP collects, processes, and stores cord blood units in liquid nitrogen freezers, ready for shipping whenever needed. Each unit is tested for the number of relevant cells. The unit and the donor’s mother are also tested for HLA type and transmissible infectious diseases. NCBP is the first cord blood bank to have a licensed cord blood product, HEMACORD®, and is committed to providing high quality cord blood units and promoting high standards in cord blood banking. NATIONALCORDBLOODPROGRAM.ORG

Rhode Island Blood Center (RIBC) was founded in 1979 as a nonprofit community blood center. For over 35 years, RIBC has been the primary supplier of blood and blood products to patients being cared for in hospitals throughout Rhode Island and in neighboring states. Our mission is to help save lives by ensuring a safe, plentiful, and cost-effective blood supply. RIBC is also part of the National Marrow Donor Program and collects stem cells for transplant at its Providence location. RIBC provides therapeutic treatments for patients in local hospitals. Our state-of-the-art laboratory performs donor testing for over 400,000 donations per year. RIBC is also involved in a variety of local and national research programs in an effort to improve all aspects of the blood supply. RIBC is a Division of NewYork Blood Center, Inc. (a family of operating Divisions known as New York Blood Center Enterprises). RIBC.ORG
New York Blood Center Enterprises

innovation • excellence • expertise
LEADING INNOVATION

The groundbreaking research of Lindsley F. Kimball Research Institute (LFKRI) has resulted in global health breakthroughs, including the development of the Hepatitis B vaccine and a patented solvent detergent plasma process innovating blood-purification technology worldwide. LFKRI attracts the highest caliber research scientists focused on the integration of basic, clinical, translational, and epidemiological research.

Our researchers advance the development of new blood-related products, techniques, and therapies. NYBC and its partners also provide a wide array of transfusion-related medical services, including Comprehensive Cell Solutions, the National Center for Blood Group Genomics, and the National Cord Blood Program.

NYBCe’s Clinical Services Program delivers state-of-the-art transfusion services and highly specialized patient care procedures each year, while our Hemophilia Services Program ensures local hemophilia patients have access to the 24/7 care, counseling, and clotting factors they need.
Our comprehensive blood operations and manufacturing practices, which continue to expand nationally, establish NYBCe as a leader in blood product and service delivery. We strive to enhance our ability to provide the highest quality products and the best level of service to the patients and hospitals that depend on us. For over five decades, NYBCe has worked tirelessly to ensure critical blood products and services are available to patients in need 24 hours a day, 7 days a week. These vital blood products bring life to patients who rely on a safe and ample community blood supply to survive.

The world-renowned laboratories of our Lindsley F. Kimball Research Institute (LFKRI) help medical professionals around the world solve problems related to patient antibodies, blood typing, antigens, and much more. LFKRI Laboratory Services are patient-focused, serving the urgent medical services needs of patients near and far.

We provide accredited clinical laboratory services for immunohematology, red blood cell and platelet genomics, and human leukocyte antigen (HLA) testing. Our Flow Cytometry Laboratory offers custom in-vitro diagnostic tests, data analysis, experimental design, and training and education. The Laboratory of Immunogenetics provides HLA testing for blood and component samples. We employ DNA-based methodologies for the detection of HLA and provide consultation with physicians and blood bank staff. Our Immunohematology Laboratory is known worldwide for expertise in resolving complex antibody investigations and has an extensive collection of panel cells to identify antibodies. Testing services include ABO/Rh, red blood cell antigen phenotyping, antibody identification, autoantibody workup, and reagent licensure studies. The laboratory has 30,000 blood donors genotyped, enabling us to supply rare blood nationally and internationally. These units can either be liquid or frozen from our frozen blood inventory, which contains 7,000 rare red blood cell units. We receive thousands of requests each year from local, national, and international hospitals and blood centers for patient antibody identification using serologic and genetic methods. Our frozen blood reserves are one of the largest repositories in the nation. Frozen red cells are an excellent resource for patients with rare or uncommon blood types.

The National Center for Blood Group Genomics (NCBGG) combines the scientific and research expertise of New York Blood Center and Community Blood Center of Kansas City, providing genomic testing of DNA and RNA for blood group antigens as well as ABO subgroup analysis, extensive Rh genotyping, and sequencing.
4,000 UNITS OF BLOOD PRODUCTS COLLECTED EACH DAY

450,000+ LABORATORY AND MULTI-ASSAY INFECTIOUS DISEASE TESTS

10,000+ MOBILE DRIVES A YEAR

4,000 UNITS OF BLOOD PRODUCTS COLLECTED EACH DAY
Comprehensive Cell Solutions (CCS) brings our hospital customers to the forefront of patient care. Through our skilled apheresis nurses, dedicated laboratory and perioperative technologists, pharmacists, and medical staff, we provide medical services expertise, including hemophilia, laboratory, clinical, and transfusion medicine services. CCS offers 24/7 clinical apheresis services in New York, New Jersey, Connecticut, Pennsylvania, and Missouri, and we have the technology to collect any kind of cells via apheresis—the removal of blood from the body, separation into components such as plasma or platelets, and the retransfusion of the cells (used especially to remove antibodies in treating autoimmune diseases).

Our dedicated transfusion medicine professionals provide a wide range of consultative services for patients with bleeding disorders such as von Willebrand Disease, hemophilia, rare factor deficiencies (inherited bleeding disorders in which one or more clotting factors are not in the blood, are only in small amounts, or do not work properly), and rare platelet disorders (inherited bleeding disorders in which platelets lack a protein needed for blood to clot).

NYBC’s Hematopoietic Stem Cell Service provides comprehensive support for bone marrow transplant physicians and their patients at hospitals nationwide. Our Pharmacy Services supplies a broad range of medications and services for patients with bleeding disorders, offering a multidisciplinary approach to caring for bleeding disorder patients.

LFKRI’s pioneering investigators have a remarkable depth of experience and expertise in their fields, and their research programs are supported with funding from federal, state, and industrial sources. Our key areas of research include:

- **Transfusion Medicine**: Developing new molecular approaches and tools to advance safer transfusions
- **Hematology**: Elucidating the molecular and cellular basis of hematological disorders
- **Infectious Disease**: Discovering new vaccines and developing prevention strategies against infectious diseases
- **Epidemiology**: Conducting behavioral, biomedical, clinical, and transfusion epidemiology, blood safety surveillance, and statistical and data analysis
- **Cell Therapy**: Defining the utility of stem cells in transplantation and regenerative medicine

Founded in 1992, the National Cord Blood Program (NCBP) is the first and largest public cord blood bank in the world. NCBP serves as a regional, national, and international cord blood and stem cell collection, processing, and storage operations leader. Since its founding, NCBP has banked more than 60,000 cord blood units. There have been over 30,000 cord blood transplants throughout the world, and NCBP has provided cord blood units for transplantation to more than 5,000 recipients. NCBP also provides cord blood units for research—small units not being used for transplantation are made available to scientists for important basic and applied cord blood stem and immune cell research.
NYBC CELL THERAPY LAB HAS PROCESSED
18,000+
HEMATOPOIETIC
STEM CELL PRODUCTS

18 RESEARCH FACULTY
STUDYING TRANSFUSION
EPIDEMIOLOGY, BLOOD
COMPONENT THERAPEUTICS,
TRANSFUSION-TRANSMITTED
INFECTIOUS DISEASE, AND
TRANSFUSION IMMUNOLOGY

EDUCATION PROGRAMS
PROVIDED TO
10,000+
RESEARCHERS, PHYSICIANS
AND STUDENTS

18 RESEARCH FACULTY
STUDYING TRANSFUSION
EPIDEMIOLOGY, BLOOD
COMPONENT THERAPEUTICS,
TRANSFUSION-TRANSMITTED
INFECTIOUS DISEASE, AND
TRANSFUSION IMMUNOLOGY
Our stories connect us in profound ways. The remarkable stories of courageous blood recipients are what drives us to meet the critical blood needs of our communities. From organ transplants to heart surgeries, blood transfusions are among the most common medical procedures performed in hospitals. Today’s advanced medical care relies on an adequate and readily available blood supply. When one person donates a unit of blood, it can be separated into individual components to save multiple lives.
Patients like Rose Bender rely on the selfless generosity of blood donors to survive. Rose was born with hemophilia, a genetic disorder caused by missing or defective factor VIII, a clotting protein. According to the Centers for Disease Control and Prevention, hemophilia occurs in about 1 in 5,000 live births, and there are approximately 20,000 people with the condition in the U.S.

At only 9-months-old, Rose’s knee swelled abnormally because of internal bleeding in her knee joint, and she lost a significant amount of blood. She required a whole blood transfusion, fresh frozen plasma, and cryoprecipitate to replenish the lost blood. Hemophilia treatment involves the replacement of the missing blood clotting factor so that the blood can clot properly by infusing, or administering, commercially prepared factor concentrates through the vein. People with hemophilia can learn how to perform these infusions themselves so they can stop bleeding episodes, and by performing the infusions on a regular basis, even prevent them. For more than 30 years, NYBC Pharmacy Services has specialized in dispensing factor concentrates to bleeding disorder patients. In that time, NYBC has dispensed over two billion units of factor. Our staff provides the experience and knowledge necessary to help patients receive and manage their medication and infusion supplies.

NYBC partners with the Hemophilia Consortium, Inc., to provide pharmacy services, including factor medication and related supplies, to patients enrolled at one of the following Hemophilia Treatment Centers (HTCs): Albany Regional Comprehensive Center for Hemophilia and von Willebrand Disease at Albany Medical College; Northwell Health (formerly North Shore-LIJ Health System); Mount Sinai School of Medicine; and The New York-Presbyterian/Weill Cornell Medical College Comprehensive Center for Hemophilia and Coagulation Disorders. Each center offers comprehensive care for patients with all types of bleeding disorders.

With our professional pharmacy staff and a broad inventory of factor medications to meet patient needs, we work in tandem with each HTC to provide quality service and support, including:

- On-site customer service staff available 24/7, including weekends and holidays.
- Medication monitoring to maintain a patient’s prescribed dosing schedule.
- Delivery of medication by our privately-owned and operated transportation fleet.
- Interpreting services are available in any language for customer convenience and comfort.
- NYBC is licensed to distribute factor medication and devices in New York, New Jersey, and other states.
• We offer a full line of factor concentrates in all sizes ordered directly from the manufacturer.
• Sharps containers are provided at no cost with optional waste removal service.
• Home infusion training is available to qualified patients.
• Patient advocacy and access to resources to assist patients in the event of insurance loss.

Living as a patient with hemophilia, throughout her elementary and middle school years, Rose missed many days because of complications due to her condition. She was also diagnosed with ulcerative colitis at the start of her high school years at Half Hallow Hills High School West in Dix Hills, New York. Knowing the lifesaving power of blood donation first-hand, Rose and her family coordinated several blood drives, holding the Rose Bender Blood Drive for many years at their local temple. “It just made me love Hills West and our student body that much more for collectively saving so many lives and for making such a significant difference in our community,” Rose said.

Over the years, Rose has shared her story at multiple NYBC events and has spoken at numerous New York City Hemophilia Chapter events, also serving on the organization’s board. Our dedicated NYBC employees have given their time to support the New York City Hemophilia Chapter as well, participating in the Chapter’s annual walk in Riverside Park to raise funds for hemophilia research. NYBC staff members have a table at the walk, distributing educational information and interacting with physicians, supporters, patients, and family members.

In spite of her health challenges, Rose’s outstanding GPA led to her being named Valedictorian of her high school class. She was offered admission to Harvard, Princeton, Yale, MIT, and Columbia, and she attended Yale University as part of the Class of 2019. Rose’s bright future is a true testimony to the power of communities connected by a common mission to save lives.
In April of 2008, after experiencing unexplained fatigue, Lauren Shields was diagnosed with viral myopathy, and, ultimately, cardiomyopathy. Viral myocarditis causes the heart muscle to swell and lose its ability to pump blood through the body. Her family was told she would need a heart transplant to survive.

In 2009, Lauren’s name was added to the organ transplant list. During her six-week wait for a new heart, her health was declining, and she required consistent blood transfusions. She survived thanks to hundreds of units of blood provided by NYBC. “I needed those blood transfusions to keep me alive,” Lauren said. “I would have never made it to my transplant that day without those blood transfusions.”

She received her donor heart at New York-Presbyterian Morgan Stanley Children’s Hospital.

After her transplant surgery, Lauren’s journey was a struggle, as she suffered a stroke, underwent kidney dialysis and physical therapy, and used a wheelchair.

Today, Lauren is back to being a healthy and active youngster, and she is an outspoken advocate for organ and blood donation. She speaks to audiences about her amazing journey, encouraging others to give the precious gift of life by becoming a donor. “I do it because of the donors who saved my life, and I do it in memory of them to pay back the good that was bestowed upon me,” she said.
Krishna Thompson lost his left leg in a near-fatal shark attack in 2001 while on vacation in the Bahamas. He was there to celebrate his 10th wedding anniversary, and as he took a morning swim, the shark dragged him under water and struck with deadly force.

Amazingly, he managed to pry open the shark’s mouth to release his leg, nearly severing his fingers. He was rushed to a Miami hospital where doctors amputated his leg above the knee, and today, he walks with a prosthethic. The shark tore off most of the soft tissue on his leg, severing nerves and arteries. Krishna lost so much blood during the attack that doctors feared he suffered brain-damage. He required dozens of units of blood to help save his life.

After a long recovery, he was able to return to work as a securities administrator at Bank of New York. Today, Krishna is a husband and father living in Suffolk County, New York. He swims, works out at the gym, and occasionally plays basketball. He is also a vocal blood donation advocate and deeply committed to being a regular blood donor and encouraging others to follow his lead.

“When they look at me today, they say, ‘Why’s Krishna so happy?’” he said. “You know why I’m happy? Because I’m happy to be alive.”

Krishna speaks at blood drives stressing the importance of donating blood, and, in an interesting twist of fate, he has volunteered with Pew Environment Group, dedicating his time to the cause of shark conservation.
BLOOD DONORS are lifelines for cancer, trauma, and surgery patients, accident and burn victims, newborns and mothers delivering babies, AIDS and sickle cell anemia patients, organ transplant recipients, and many others. Voluntary blood donation builds social capital—the network of social ties and moral obligations vital to the health and wellness of our communities. Donated plasma helps patients with blood diseases, low platelet counts, or non-functioning platelets at high risk of bleeding, such as chemotherapy and bone marrow transplant patients. Platelet donations are essential to ensuring a patient’s blood can clot when needed, and platelets contain growth factors that help repair damaged body tissue.

VOLUNTEERS provide care and assistance to our dedicated blood donors and encourage the public to donate at schools, businesses, and community organizations. High school and college student volunteers can receive community service hours by hosting and volunteering at blood drives. We provide everything you need to host a drive in your community and help you organize the drive at the location of your choice or at one of our donor centers or bloodmobiles. We also provide pre-drive support, including signage and educational materials, and on the day of the drive, we provide staff, donor beds, and refreshments.

FINANCIAL CONTRIBUTORS help support our leading-edge research, the 24/7 operations that ensure critical blood products reach patients in need, lifesaving programs and services, as well as educational initiatives and student scholarships.
CORPORATE PARTNERS
SUPPORT FROM
300+
ORGANIZATIONS 
AND FOUNDATIONS

950+
SUPPORT FROM
300+
ORGANIZATIONS
AND FOUNDATIONS
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